



**RIGHT TO CHOOSE WITH HEALIOS.  
GP STARTER PACK**



## Welcome to Healios

Thank you for choosing to partner with Healios as a trusted referral option for your patients under the NHS Right to Choose scheme. We understand how important it is to provide timely and high-quality care to individuals seeking specialist care. At Healios, we are committed to supporting both healthcare professionals like you and the families who need access to care.

As a leading provider of virtual neurodevelopmental services, our fully compliant service follows national guidelines, ensuring that your patients receive evidence-based, patient-centred care in a way that is convenient, safe, and effective.

## Why Healios?



**Pioneers in Virtual Care:** Healios has been a pioneer in delivering virtual care for over a decade, offering services that make accessing healthcare easier and faster for patients and their families. We understand that travel, wait times, and complex healthcare systems can be barriers to care, and we are here to remove those obstacles. Our assessments are conducted through a secure video platform, allowing your patients to receive high-quality care from the comfort of their own homes.



**Clinically Excellent, NICE-Compliant Assessments:** We pride ourselves on clinical excellence. All of our ADHD and autism assessments are fully compliant with NICE guidelines, ensuring your patients receive a service that meets the highest clinical standards. Each assessment is conducted by highly trained and experienced clinicians who specialise in neurodevelopmental conditions, offering a comprehensive understanding of each patient's needs.



**Supporting the NHS :** We know that your time is valuable, and we are here to make the referral process as seamless as possible. Our secure online system is easy to use and designed to save you time. We ensure that all relevant patient data is handled securely, and we keep you informed throughout the process. By partnering with Healios, you'll be helping your patients access the care they need quickly and efficiently, without compromising on quality



**Faster Access, Timely Care:** One of the key benefits of referring patients to Healios is our ability to reduce wait times significantly compared to traditional in-person assessments. Our virtual model allows for greater flexibility and quicker access to our services. Your patients can often be assessed faster than they would through local services, ensuring they receive timely support when it's most needed.



**A Holistic Approach to Care:** At Healios, we understand that an assessment is just the beginning. Our care model not only provides a diagnosis but also offers follow-up support, resources, and guidance for both patients and families. We work closely with NHS teams to ensure continuity of care, supporting the ongoing management of neurodevelopmental conditions.



## Step-by-Step Guide to Referring Patients

### Self-Report Questionnaire

[\[Link\]](#)

Before submitting a referral, ensure that your patient has completed the relevant self-report questionnaire. These are mandatory for the referral process.



### Speak with Your Patient

During your consultation, review the completed self-report questionnaire and discuss their symptoms. If you deem an ADHD or autism assessment appropriate, you can proceed with the referral.



### Submit the Referral to Healios

To refer your patient to Healios, complete our simple online referral form. You will need the following information:

- Patient's NHS number
- Patient's contact details (email and phone)
- Completed self-report questionnaire

The referral form can be accessed here: [\[Link to GP Referral\]](#)



## Why Choose Healios for Your Patients?

**Access:** Our virtual model reduces wait times significantly compared to traditional in-person assessments.

**NICE-Compliant:** All of our services follow national guidelines to ensure the highest quality of care.

**Comprehensive Care:** Patients and families can access assessments from the comfort of their homes, reducing the need for travel and disruption.

**Support for you:** We work in partnership to meet neurodevelopmental assessment targets and provide seamless care for your patients.



## Frequently Asked Questions.

### How long will my patient wait for an assessment?

- Healios typically offers shorter wait times compared to in-person services, though exact waiting times depend on demand.

### What information do I need to submit a referral?

- You will need the patient's NHS number, contact details, and completed self-report questionnaire.

### What happens after I make a referral?

- Once we receive the referral, we will review it and contact the patient directly to arrange an appointment. If there are any issues, we will inform you promptly.

### Can I follow up on a referral?

- If you have any questions about a referral, please contact our support team at [xyz@healios.org.uk](mailto:xyz@healios.org.uk)

## Right to Choose, with Healios.

**Timely Care:** Shorter waiting times for ADHD and autism assessments.

**Expert Clinicians:** Assessments conducted by experienced, qualified clinicians.

**Convenience:** Care delivered via secure video, reducing travel and wait times.

**Partnership:** Healios works with the NHS to ensure seamless patient care.



[Helpful Resources](#)



[Frequently Asked Questions](#)



[Urgent Assistance](#)

### Other ways to get in touch

You can call us on xxxxxx between yyy am and zzz pm on weekdays.

